

# Marc and Laura Andreessen Pediatric Emergency Department Stanford Hospital



## What to expect in the pediatric emergency department

We are a Level 1 Pediatric Trauma Center. We offer comprehensive 24-hour emergency care with access to world-ranked pediatric doctors and care teams.

Patient care is managed by a team that includes doctors, nurses, and other medical professionals.

You may see more than one doctor during your visit. This is because we are a teaching hospital. We have doctors who are residents and fellows who are receiving specialized training. An attending doctor oversees the care they provide and examines your child.

## Triage: The start of treatment

After check-in, the level of care needed is assessed. This is called triage. It's the start of treatment. A nurse will bring you and your child to a triage room. After triage, images, tests, and medicines may be ordered while waiting for a room.

## Tips while you wait

- Patients should not eat or drink. It may delay care. Please check with a care team member before you give your child any food or drinks.
- Let us know if you need to leave the emergency department waiting area so we know your location if a room becomes available.

Stanford Medicine

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## Tests and the results

Sometimes, patients need tests as part of their care in the emergency department. Below are the result times for some common tests. These times may vary. It depends on how many patients we have. You may get your test results in MyHealth messages before you talk to the doctor. Talking with the doctor about the results is important for your child's care.

Test	Average Result Time
Blood	1 to 2 hours
Urine	1 to 1.5 hours
X-ray	2 hours
Computed tomography (CT) scan	2 to 4 hours
Ultrasound	2 to 4 hours

## Photos and videos

Taking photos or videos is not allowed in the emergency department. This respects the privacy of our patients, visitors, and staff.

## Frequently asked questions (FAQs)

### Why are some patients, who came after us, being brought to a room first?

Patients are treated based on the seriousness of their illness or injury. Some need care immediately. Some patients might get images or tests and return to the waiting room.

### Why is it taking so long to be called when it doesn't look busy?

Even if the waiting room looks empty, all treatment rooms may be full.

### Why aren't wait times posted?

In our emergency department, wait times can change quickly. We don't know when we'll have life-threatening situations that need quick responses or when care will be less urgent. This means that posted wait times can be misleading.

We see patients based on the severity of their health needs. If your child's condition changes, please let our care team know.

Scan the QR code to learn more about what to expect in the emergency department.



## After treatment

After diagnosis and treatment, the doctor will decide if your child should stay in the hospital for care or be discharged to go home.

## Going home

If your child is discharged to go home, you'll receive an after-visit summary (AVS). The AVS has the following information:

- Education about the diagnosis and care
- Test results from the visit (if any were ordered)
- Medicines your child received (if any were ordered)
- New medicine prescriptions (if needed)

After you are home, follow up with your child's primary care doctor or provider.

## Hospital admission

If your child needs to be admitted to the hospital, it may be at Lucile Packard Children's Hospital Stanford or another hospital that the care team feels is best prepared to care for your child.