Health Care Access and Delivery

**Key Community Health Needs Assessment Findings:**
- Fewer primary and specialty care providers than California's average
- Health insurance affordability for middle- and low-income community members, health insurance enrollment for low-income and undocumented community members
- Telehealth, digital health care access and use challenges for low-income older adults
- Lack of culturally competent/trauma-informed care, especially for LGBTQ+ individuals, speakers of languages other than English, individuals with mental health co-morbidities, individuals with limited technology or health literacy

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<th>Goal</th>
<th>Improve access to affordable, high-quality health care services for at-risk community members</th>
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<td><strong>Strategies</strong></td>
<td><strong>Anticipated Impact</strong></td>
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| Provide financial assistance to reduce health care cost barriers to care for low-income individuals. | • Reduced health care cost barriers for vulnerable populations  
• Increased use of medical home, including preventive care services  
• Improved affordability of health care services |
| Increase health insurance coverage. | • Improved health insurance rates  
• Reduced avoidable emergency department and hospital utilization  
• Improved access to medical home  
• Increased use of medical home, including preventive care services  
• Improved affordability of health care services |
| Support care coordination interventions. | • Reduced avoidable emergency department and hospital utilization  
• Improved access to medical home  
• Improved health outcomes, particularly related to health disparities  
• Improved housing and economic security by addressing physical health conditions that contribute to housing instability |
| Support capacity-building opportunities. | • Reduced avoidable emergency department and hospital utilization  
• Improved access to medical home |
| Support initiatives that address telehealth challenges and physical and technology infrastructure improvements. | • Improved equitable access to telehealth  
• Reduced avoidable emergency department and hospital utilization  
• Improved access to medical home  
• Increased use of medical home, including preventive care services  
• Improved health outcomes, particularly related to health disparities |
| Support initiatives that address culturally competent and compassionate/respectful care. | • Improved health outcomes, particularly related to health disparities |

Click [here](#) to view end notes.