What does C-I-CARE include during survey?

- Connecting with surveyors by calling them their proper name, or the name they prefer
- Introducing yourself and your role
- Providing eye contact
- Responding to surveyor questions or requests promptly

Which is the correct way to wear your ID badge?

The correct answer is “B”. ID badges need to be worn at all times below the collar/above the waist.

Questions? Contact ARL@Stanfordhealthcare.org