

2024 COVERED CALIFORNIA FAQs**Stanford Medicine Partners****Effective 01/01/2024****1. Is Covered California the same as Medi-Cal?**

No.

2. Is Covered California a health plan?

No. Covered California (aka the Exchange) is an online marketplace where people can shop, compare, and purchase health insurance for individuals, families, and small business.

3. Is there a health plan offered through Covered California that you recommend?

The needs of each individual seeking insurance coverage are unique. You should contact a Covered California representative at 1-800-300-1506 or go to their website www.coveredca.com for more information specific to you or your family.

4. Is Stanford Medicine Partners contracted with any Individual and Family Plans (IFP) available for purchase on or off the Covered California Exchange for physician services?

Yes, Stanford Medicine Partners is contracted with the following plan:

- Blue Shield IFP PPO
 - This plan is only offered in Alameda and Contra Costa (“East Bay”) counties.
 - Services received at an East Bay Stanford Medicine Partners clinic will be considered in network.
 - All other Stanford Medicine Partners clinics will be considered out of network and your out-of-pocket expenses will be much higher.

- Stanford Medicine Partners does not participate in any other Individual and Family Plans offered by any other health plans on or off the Covered CA Exchange.

Note: Stanford Medicine Partners’ participation in Covered California plans are not the same as Stanford Health Care physicians. [Click here for Stanford Healthcare](#)

5. I purchased a health plan through Covered California which is not mentioned in one of the other FAQ's. Is my plan accepted at Stanford Medicine Partners?

Stanford Medicine Partners is out-of-network with your plan, but we encourage you to call the member service telephone number on your insurance card to confirm.

6. I have a Covered California Small Business Plan (SHOP.) Is my plan accepted at Stanford Medicine Partners?

Yes, Stanford Medicine Partners is in-network with the following plan:

- Blue Shield SHOP

7. Is Stanford Health Care contracted with any other Small Business Plans (SHOP) that are available for purchase on or off the Covered California Exchange for hospital and physician services?

No.

8. Is Stanford Medicine Partners contracted with any Small Business Plans that are available for purchase on or off the Covered California Exchange for hospital and physician services?

No.

9. I signed up for a Covered California plan that does not include my doctor as in-network, can I switch my plan?

Please contact Covered California at <http://www.coveredca.com>, (800) 300-1506) or a broker to inquire about switching health plans.

10. I have been coming to Stanford Medicine Partners for treatment and now my new Covered California plan is not accepted here, what should I do?

We encourage you to review your health care insurance policy on provisions for “Continuity of Care” to see if you might qualify for continuing services for a limited period of time. In addition, your health plan should be able to advise you of your options.

Where can I go to get more information on Covered California? For more information on Covered California, you can visit the Covered California at <https://www.coveredca.com/support/contact-us/> or call a representative at 1-800-300-1506