STANFORD HOSPITAL & CLINICS

Stanford University Medical Center

Transportation Agencies*

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09/06/2013

Provider	Contact & Hours of Operation	Eligibility	Service Areas	Cost	Advance Notice	Comments
American Cancer Society	800-227-2345 San Jose: 408-871-1062 Monday - Friday 9 am – 5 pm	Cancer Patients to cancer treatment appointments. Ambulatory, no bone involved.	Santa Clara County	Free	5 to 10 days	Up to 3 rides per week
AMR West	650-969-9010	None		Fee		Ambulance service only. Gurney rate is $157.50 + $5.25/mile. Medi-Cal patients need to provide Physician Certification Statement for necessity. No gurney service for San Mateo County
Avenidas Door-to-Door Service	650-289-5411 Monday - Friday 8:15 am – 4:00 pm	You do not have your own transportation and public transportation will not work.	8 mile radius from Avenidas Senior Center located at 450 Bryant St, Palo Alto, CA 94301	Fee	At least 24 hours or more	0-4 miles - $7.50/each way 5-8 miles - $10.50/each way 9-12 miles - $15.00/each way (these are total miles for round trip) DO NOT PAY DRIVER You will be invoiced once a month. Further info at www.avenidas.org

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Bay Area Lift Van (wheelchair van service)	650-692-2555	None	Bay Area	Fee	24 hours $10 fee for less than 24-hour notice	$35 pick up, Monday - Friday $50 pick up, Saturday/Sunday $4/mile – 5-mile minimum Add $10 before 7am and after 5pm Will negotiate fees, when possible
Coastside Opportunity Center	650-726-9071 Monday-Friday 9am – 5pm	Mobility impaired residents of the area served.	Montara to Santa Cruz county line.	Fee	1 day	24 hours to process application
Delivered By Grace, Sunnyvale	408-590-5898 www.deliveredbygrace.org Monday-Friday 8 am - 5 pm	Ambulatory	Santa Clara County, most of San Mateo County	Fee	Up to 24 hours ahead	Transportation and shopping service. At request of patient or family, will accompany to medical appointments and will take notes for the family. $50 for first hour, $12.50 each 15 minute interval thereafter.
Easy Ride	650-520-4044	None		Fee		Wheelchair and gurney transport available at a per/mile rate. Call for details.
Friends in Service to Humanity (FISH)	650-593-1288 Monday - Friday 8 am – 5 pm	Ambulatory only	Belmont, Redwood City, San Carlos	Free	3-4 days	Alternate service areas: 650-570-6002 Millbrae/ Burlingame/ Foster City

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Get Up and Go	650-378-2750 Monday, Tuesday, Friday, 9:30 am – 3:30 pm	Ambulatory only	San Mateo County	$6.00 roundtrip	1 week	Call to schedule
Golden State	408-879-1400	None		Fee		Call for rates.
Heart of the Valley Services for Seniors, Inc.	408-241-1571 9 am – 9 pm	59 years or older, must be ambulatory	See comments	Fee, may be waived	7 days	No application process Certain zip codes in the following areas are serviced: Santa Clara, Campbell, Los Gatos, Sunnyvale, Cupertino, West San Jose, Saratoga, Monte Sereno www.servicesforseniors.org
HMT Medical Transport	650-333-3283	None	San Francisco to San Jose	Fee		Wheelchair car rate: • $35 base rate + $2.50/mile weekdays • $50 base rate + $2.50/mile weekends Gurney rate: • $100 base rate + $3/mile weekdays • $150 base rate + $3/mile weekends

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Ken Transportation Services	408-267-4459 (office) 408-221-9924 (cell) Daily, including weekends, from 6 am to 11 pm Additional coverage can be arranged.	Free transport to/from medical appointments for Medi-Cal recipients. The business will bill Medi-Cal directly. Private pay is also available for non-Medi-Cal recipients. Wheelchair van available.	Santa Clara county.	Free to Medi-Cal Recipients.	Prefer 24 - 48 hour advance notice	They will only transport more than one patient at a time IF the following criteria are met: - all patients live close to each other or in the same apartment or living complex - all are going to the same place for their appointments - all have appointments at the same time They will wait at the appointment if the duration less than 30 minutes.
Lift Line	831-425-1558 Monday – Friday 9 am – 4:30 pm	Santa Cruz County residents	For transportation out of Santa Cruz County	Donations welcome	5 days	Transports patients to medical facilities outside of Santa Cruz County.
Medi-Core Transport **3534 Headwater Drive** **Vallejo, Ca 94591**	24-Hour Hotline 650-278-1321	Types of Transportation: Wheelchair and Gurney	Bay Area	Fee		2-way $90 Gurney: 2-way $190 Mileage: $3/mile (under 40 miles) Addt'l Charges: O2 Rate $25/small tank, $35/large tank

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Need a Ride East Palo Alto (Private)	650-462-0853 Monday - Friday 7 am – 5 pm Saturday, 7 am - noon	Ambulatory only	Palo Alto to San Mateo (city)	Fee	1 day	
Outreach-Paratransit Santa Clara County	408-436-2865 Rides daily between 5 am and 2 am	Mental or physical disability preventing a person from using regular public transportation. Wheelchair accommodations. Must pre-apply.	Santa Clara County	Fee	1 to 14 days	Call to schedule daily, between 8 am and 5pm. Dispatch Department is open from 5:00 am to 10:00 pm, 7 days a week, 30 minute pick up window.
Paratransit Providers	408-554-5822 408-832-2233 7 am – 5 pm (earlier or later with enough advance notice)	Private pay only.	Greater San Francisco Bay Area	Fee	2-3 days	$40 one way, $70 round trip, +$1.50 per mile. Provides wheelchair transportation and transportation for shopping, etc.
Redi Wheels Half Moon Bay to Stanford	650-204-4894	Need to apply	Rides from Half Moon Bay to SHC	Fee	7 days	7 to 10 business days to apply www.samtrans.org/rwguide.html
Redi-wheels San Mateo County	650-508-6241	Similar to Outreach (below)	San Mateo County	Fee	7 days	

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Road Runners El Camino Hospital	650-940-7016 Monday - Friday 8 am – 4:30 pm	Ambulatory only	Within 10 mile radius of hospital. Atherton to Saratoga	Fee	1 to 2 days	Phone Enrollment. $4.50, $6.50, $9.50, $13.50, $16.50 each way. Fee starts at $4.50 and goes up depending on origination and destination locations. Both locations must be within 10 mile radius of el Camino Hospital.
Senior Transportation Program	408-436-2865 ext 275	65+ years of age Santa Clara County Resident Application	Santa Clara County	Voluntary donation		(40) one way rides or (20) round-trip rides per year. Must reapply annually.
V&B Transportation	408-937-6135 7 am – 4 pm	Private pay, Medi-Cal	Santa Clara County	Fee	1-2 days (private pay). As soon as possible (Medi-Cal recipients new to V&B).	Private Pay Fees: $35 one way $50 round trip + $2/mile Provides wheelchair transportation. Gurney transportation available on a limited basis.
Yellow Cab	650-321-1234	None		Fee		Regular taxi service. 15% discount for seniors, must let dispatcher know at time of call. $3.50 + $3/mile.

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